

## Cookie Policy

Blackthorne's website and online services, along with most other websites, use cookies and similar technologies to distinguish you from other users of our website. For the purpose of this policy, 'cookies' and 'similar technologies' will be referred to collectively as 'cookies'.

### What are cookies?

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive. They enable users to navigate around the website and (where appropriate) allow Blackthorne to continually improve the website and make it more efficient to use on future visits. Blackthorne do not use cookies to track your use of the internet after you leave our site, nor do we use them to store any personal information in them that others could read and understand.

### We use the following cookies on this website:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, track your package, monitor stock in your FSL or use the IOR calculator.
- **Analytical/performance cookies.** They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.
- **Functionality cookies.** These are used to recognise you when you return to our website. This could enable us to personalise our content for you and remember your preferences (for example, your choice of language or region).
- **Targeting cookies.** These cookies record your visit to our website, the pages you have visited and the links you have followed. This information could be used to make our website and the advertising displayed on it more relevant to your interests. Presently, we do not place adverts on our website.

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site.